

Innovation Potential Metric

An Organizational Assessment Tool

| STATEMENT | Individual | Interpersonal | Institutional |
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| 1. We can take risks in the course of our work. | | We are able to able to identify, quantify and qualify a risk | There is low bureaucratic red tape for doing something new |
| | | Ideas are evaluated not just on what the company stands to lose if it is pursued but what it could lose by not doing so | We have a managed process of idea generation that rewards risk taking and effectively harvests entrepreneurial ideas |
| 2. We actively seek to disrupt ourselves. | I demonstrate boldness in striving for ambitious goals rather than settling for the safety of achievable results | We are often inspired by ideas external to our team and organization | The organization strives to do away with the old while it is still successful in order to build what is new Success is not celebrated as final but regarded as a |
| | I look for new ways to create value and put forward my own ideas with confidence | | step on the road to more creative failures |
| 3. Trial and error is preferred over traditional planning which assumes you can predict the future. | I continuously look for ways to improve processes, products and services | We plan for contingencies and are ready with alternative strategies | There is very little emphasis in this organization on doing things the way we have always done them Processes and procedures are flexible |
| 4. Learning from failure is formally supported. | I actively look for failures of all sizes to try to understand them | | The organization acknowledge not all failures are created equally and is clear about what failures are blameworthy and what are praiseworthy |
| | | | There are formal processes for analyzing failures that seek to understand underlying causes and avoid blame |
| | | | There are formal mechanisms for sharing learning |
| | | | The organization consistently makes changes based on learnings from past failures |

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| 5. Our leadership is involved in and enthusiastic about innovative work. | My innovative work is important and linked to overall organizational strategic priorities My manager is enthusiastic about my project I have the freedom to decide what projects I do and how I'm am going to do them My work is challenging and brings out the best in me | | Innovation has a dedicated senior executive role and is strategically measured The whole organization has an innovative spirit The organization has found a way to balance the tension between giving innovative ideas enough time to mature and the need to focus efforts (i.e. vet and cull ideas that do not show potential early) We are quick to commercialize innovations that show potential |
| 6. There is adequate time and resources to experiment, reflect and learn. | I have dedicated time to experiment, reflect and learn | We have budget available for innovative projects | The organization provides adequate facilities, materials and training to support experimentation and innovation The information required, especially regarding past change efforts, is shared and obtainable |
| 7. Effort is rewarded, not just success. | | | Failure is seen as an indicator you are challenging yourself and learning |
| 8. Trust and collaboration are the norm. | I often stop to talk about work issues I am facing with colleagues I feel free to talk to superiors about problems and failures | There are few silos or other barriers to working with other teams Our managers believe in taking responsibility for the failures of our team and working with us to ensure learning Employees have good interpersonal communication skills such as active listening, demonstrating respect and building trust | The office space is designed for good communication and collaboration Ideas are listened to regardless of where they come from Goals, strategies and plans are arrived at collaboratively |
| 9. There is an overall sense of psychological safety. | I seek out and treat feedback as a gift that helps me learn | Challenging each other and questioning are encouraged Managers admit when they do not know the answer to a question or were wrong in a decision Managers are open to negative feedback | |